



## CABS internet banking User Guide – Business User

Thank you for choosing CABS internet banking and trust that you will enjoy our Internet Banking experience.

Our new internet banking platform enables you to do the following:

- Accounts summary
- Check your Account Balance(s)
- Access your account statement(s)
- Make transfers – Intra CABS and Interbank transfers
- Pay Bills (Utility bill payments)
- Old Mutual payments
- Create standing orders – intra CABS
- Pay Salaries
- Authorise Transactions – if your account is mandate based
- View Forex rates
- Send messages to the Bank

### Security Features

Internet banking requires the use of three credentials to access your account.

- User ID – customer selected and the user ID cannot be changed
- Online PIN – customer selected.
- One Time Password (OTP) from Token Device– This is an 8 digit Password generated by the token device. Each time you login, press the token device to generate a password. The password changes each time the token is pressed, hence the name One Time Password (OTP).

### Security hints:

Internet transactions between customers and the bank are encrypted such that they are not accessed by intruders and hackers, as CABS take customers' security very seriously. We therefore draw your attention to these below security check points that we encourage customers to adhere to so as to ensure maximum security of their internet services:

- Avoid accessing your CABS internet banking service from public computers, such as internet cafes, as these may have recording tools like key loggers which may track login credentials.
- Make sure latest antivirus software is installed on your computer, laptop or iPad, or any device from where you access the CABS internet banking. Also firewalls help to protect your computer from intruders and hackers.
- Never disclose personal information like User ID or PIN when responding to unsolicited emails or calls. CABS will never ask customers to provide such personal information.
- When logging in we encourage you to check the login history where you can check the last access date and time as a way of check unauthorised access. This is displayed at the top left side of your home screen.

### **1. First time logging into CABS Internet Banking**

- Go to our website – [www.cabs.co.zw](http://www.cabs.co.zw)
- Click on 'Log onto CABS internet banking', and the log in screen is displayed as shown below

**Internet Banking**

The 1<sup>st</sup> step is to register your token so that you are able to use it together with your user ID, and create your online banking 4 digit PIN in the process, by clicking on either of these links.

Welcome to Internet Banking

**Log-in from Here**

Enter your User ID

Enter your secret PIN

Enter One Time Password(OTP)

**Login**

If this is your first time to log-in, [click here](#) to register your Token Device. **Register Now**

**Internet Security Advice**  
 IMPORTANT: Security advice to help keep your online banking secure and convenient

The following screen displays

**Internet Banking**

[Click here](#) to go back to home

**Register**

User ID  
  
 (This is your nine character ID for online and phone banking services)

Device Serial Number  
  
 (This is serial number from the back of your token device)

Please enter memorable word  
  
 (This is the memorable word you previously set up)

Please create your online banking PIN  
  
 (This is the 4 digit PIN number that you want to use)

Finally, please confirm your online banking PIN  
  
 (Repeat the PIN number)

**Register**

**Register**  
 Token Device

Enter your user ID

Enter the token device serial number at the back of the token (10 digits)

Enter memorable word (your previous ebanking password)

Enter the 4 digit PIN that you will use to log in with, each time you log onto internet banking & confirm it below

Click here after completing all the above



Confirmation of successful registration of the token is displayed as below

**Internet Banking**

Congratulations - you have successfully registered to CABS Internet Banking.

Click [Here](#) to return to the Login Screen

Your device has been registered successfully.

Click here to return to login screen

Take note of the following messages, confirming that the device has been successfully registered

## 2. Subsequent log onto CABS Internet Banking

- Go to our website – [www.cabs.co.zw](http://www.cabs.co.zw),
- Click 'Log onto CABS internet banking', and the log in page displays as below

**Internet Banking**

**CABS**  
We want to do things better *Do You?*  
A Member of the OLD MUTUAL Group

**Log-in from Here**

Enter your User ID

Enter your secret PIN

Enter One Time Password(OTP)

**Login**

If this is your first time to log-in, [click here](#) to register your Token Device. **Register Now**

[Internet Security Advice](#)  
IMPORTANT: Security advice to help keep your online banking secure and convenient

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**3. Using Internet banking – Understanding screens and transactions**

**Accounts summary and checking balances**

**Corporate Banking**

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Thursday October 10 2013 13:23

Welcome other2  
 You last logged in at 12:53:07 10 OCT 2013

**Home**  
**List of Accounts**

Account No.	Account Name	Currency	Balance	Available Balance
1003221130	Corp Current Account	USD	611.17	311.17

Transaction Ref      Transferred From      Debit Amount      Amount Transferred      Entry Date

There are no RETURNED transaction(s).

You have no unread messages

**General**

- Home
- Messages
- Process Bulk Payments
- Loan Accounts
- Term Deposits
- Standing Orders
- Beneficiaries
- Exchange Rates

Summary of all accounts registered on internet banking display here. You have got a choice of which accounts to access on internet, should you require some accounts not to be accessed on internet.

You can also check your account balances in this same screen and it displays the current balances on your account.

Thursday October 10 2013 13:23

Welcome other2  
 You last logged in at 12:53:07 10 OCT 2013

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## Access to your account statements

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Thursday October 10 2013 13:30

Welcome other2  
You last logged in at 12:53:07 10 OCT 2013

- General
- Home
- Messages
- Process Bulk Payments
- Loan Accounts
- Term Deposits
- Standing Orders
- Beneficiaries
- Exchange Rates

Home  
**List of Accounts**

Account No.	Account Name	Currency	Balance	Available Balance
1003221130	Corp Current Account	USD	611.17	311.17

Transaction Ref	Transferred From	Debit Amount	Amount Transferred	Entry Date	Captured By
-----------------	------------------	--------------	--------------------	------------	-------------

There are no RETURNED transaction(s).

You have no unread messages

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Today's transactions

From drop down you can view your account statements – current and history

## Making Transfers – Intra CABS (own accounts transfer)

**Corporate Banking**  We want to do things better *Do You?*  
A Member of the  OLD MUTUAL Group

Thursday October 10 2013 13:33

Welcome other2  
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- General
- Home
- Messages
- Process Bulk Payments
- Loan Accounts
- Term Deposits
- Standing Orders
- Beneficiaries
- Exchange Rates

Home  
**List of Accounts**

Account No.	Account Name	Currency	Balance	Available Balance
1003221130	Corp Current Account	USD	611.17	311.17

Transaction Ref	Transferred From	Debit Amount	Amount Transferred	Entry Date	Captured By
-----------------	------------------	--------------	--------------------	------------	-------------

There are no RETURNED transaction(s).

**Transfer between Own Accounts**

Transfer between your own accounts

Transfer from: 1003221130 Corp Current Account Currency: USD

Transfer to:

Transfer amount:

Transfer date:

Your Reference:

\* Entry is required.

Click on 'Make Transfers/Payments'

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Make Transfers/Payments

When transferring to one of your other accounts that are also registered on internet banking, use this screen



## Making Transfers – Intra CABS (Transfers to other CABS accounts)

Use the “Beneficiaries” menu

**Corporate Banking**

Thursday October 10 2013 13:38

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You last logged in at 12:53:07 10 OCT 2013

**Beneficiary Functions**

Select Beneficiary Function: **Create CABS Beneficiary**

Use the “Beneficiaries” menu and create CABS beneficiary before making the transfer. T

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Thursday October 10 2013 13:42

Welcome other2  
You last logged in at 12:53:07 10 OCT 2013

**Beneficiary Functions**

Back to: [Beneficiary Functions](#) >

Create new Local Beneficiary

Nickname for Beneficiary \*

Reference for Beneficiary \*

Beneficiary Account Number \*

\* Entry is required

Continue

Complete the fields as necessary. The Nickname is the name that helps you remember the payee easily. The Beneficiary Account Number should be the payee’s correct CABS account number

Once the beneficiary is created, it will then start to appear on the list of beneficiaries, from where you can make transfers to.



# Corporate Banking



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Thursday October 10 2013 13:49

Welcome other2

You last logged in at 13:22:37 10 OCT 2013

### General

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### Beneficiary Functions

#### Beneficiary Functions

Select Beneficiary Function: View / Pay Beneficiaries

Select view/pay beneficiaries to display the list of beneficiaries from where you can select the one you need to pay

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Thursday October 10 2013 14:04

Welcome other2

You last logged in at 13:22:37 10 OCT 2013

### General

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- Exchange Rates ▶

### Beneficiary Functions

#### Search Beneficiary [Find](#)

Beneficiary ID not equal to

Name not equal to

[Back to: Beneficiary Functions >](#)

#### My Beneficiary List

Beneficiary Name	Account No.	Reference for Beneficiary	Beneficiary Type	
City of Harare	****639026	1234567	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
James Jones - CBZ	123456789	Transfer	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
Misheck Other	1003106986		Within CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
Old Mutual Equity Norma	****559243	98765401	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
Utande	****762162	1234587	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
ZIMRA - PAYEE	00123546987123	OTHER ENTERPRISE	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>

From the list pick the payee you need to pay and pay

## Making Transfers – Interbank via RTGS

Again you need to create the RTGS beneficiary using the ‘Create External Beneficiary’ screen





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You last logged in at 13:49:04 10 OCT 2013

### General

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- Process Bulk Payments ▶
- Loan Accounts ▶
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## Beneficiary Functions

### Beneficiary Functions

Select Beneficiary Function: Create External Beneficiary ▶

Select 'Create External Beneficiary' from the drop down as shown and the below screen for the creation of beneficiary displays

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Thursday October 10 2013 14:15

Welcome other2

You last logged in at 13:49:04 10 OCT 2013

### General

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- Process Bulk Payments ▶
- Loan Accounts ▶
- Term Deposits ▶
- Standing Orders ▶
- Beneficiaries ▶
- Exchange Rates ▶

## Beneficiary Functions

[Back to: Beneficiary Functions >](#)

### Create External Beneficiary

Beneficiary Nickname \*

Beneficiary Name \*

Beneficiary Account \*

Beneficiary Bank Code \*

Narration for your Beneficiary

\* Entry is required

RTGS beneficiary creation screen. Beneficiary nickname, again is the name that easily identifies the beneficiary and is the one that appears in the list of beneficiaries. The beneficiary name is the correct account name with the payee bank





## ZIMRA beneficiary creation screen

### Corporate Banking

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You last logged in at 14:09:12 10 OCT 2013

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#### Beneficiary Functions

Back to: [Beneficiary Functions](#) >  
Create ZIMRA Beneficiary

Beneficiary Nickname \*

Business Partner Number \*

Station/Port \*

Obligation \*

Beneficiary Name \*

Beneficiary Account \*

Beneficiary Bank Code \*

Reference for your Beneficiary

\* Entry is required

Zimra Beneficiary creation screen. Beneficiary nickname, remember is the name that you need to identify the payee with – something that you remember easily. Beneficiary Name should be ZIMRA. Beneficiary account is the ZIMRA account with the bank

### Corporate Banking

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Welcome other2  
You last logged in at 14:09:12 10 OCT 2013

- General
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#### Beneficiary Functions

Select Beneficiary Function:

Select view/pay beneficiaries to display the list of beneficiaries from where you can select the one you need to pay



## Pay Bills – Bill payments

### Bill Payments Beneficiary creation screen

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Welcome other2  
You last logged in at 14:09:12 10 OCT 2013

General

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**Beneficiary Functions**

Select Beneficiary Function: **Create Utility Beneficiary**

Select 'Create Utility Beneficiary' from the drop down as shown and the below screen for the creation of beneficiary displays

Thursday October 10 2013 14:44

Welcome other2  
You last logged in at 14:09:12 10 OCT 2013

General

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**Beneficiary Functions**

**Create Utility Beneficiary : List of Utilities**

Utility Name	
CIMAS	<a href="#">Create as my Utility Beneficiary</a>
ZESA	<a href="#">Create as my Utility Beneficiary</a>
CITY OF HAR HD	<a href="#">Create as my Utility Beneficiary</a>
CITY OF BUL	<a href="#">Create as my Utility Beneficiary</a>
CITY OF HAR LD	<a href="#">Create as my Utility Beneficiary</a>
UTANDE	<a href="#">Create as my Utility Beneficiary</a>
TELONE	<a href="#">Create as my Utility Beneficiary</a>

Select the Utility that you need to create the beneficiary from. This list of billers/utilities may be reviewed and changed by CABS from time to time



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## Beneficiary Functions

[Back to: Beneficiary Functions > List Of Utility Beneficiaries >](#)  
**My New Utility Payee**

Nickname for Utility payee   
Utility Account No.   
Utility Account Name   
Link to Beneficiary **BEN1326930107**  
**\* Entry is required**

UTILITY } Utility bill payments beneficiary creation screen.

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Thursday October 10 2013 14:57

Welcome other2  
You last logged in at 14:35:16 10 OCT 2013

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## Beneficiary Functions

**Beneficiary Functions**  
Select Beneficiary Function:

Select view/pay beneficiaries to display the list of beneficiaries from where you can select the one you need to pay



## Old Mutual payments

### Old Mutual Beneficiary creation screen

**Corporate Banking**

Thursday October 10 2013 14:59

Welcome other2  
You last logged in at 14:35:16 10 OCT 2013

**Beneficiary Functions**

Select Beneficiary Function: **Create OLD MUTUAL Beneficiary**

**Select 'Create Old Mutual Beneficiary' as shown**

List of Old Mutual beneficiaries that can be paid via internet will display as shown.

**Corporate Banking**

Thursday October 10 2013 15:08

Welcome other2  
You last logged in at 14:56:36 10 OCT 2013

**List of Old Mutual Beneficiaries**

Beneficiary Name	Action
EQUITY	<a href="#">Create as my Old Mutual Beneficiary</a>
PROPERTIES	<a href="#">Create as my Old Mutual Beneficiary</a>
MONEY MARKET	<a href="#">Create as my Old Mutual Beneficiary</a>
OMCABS POLICIES	<a href="#">Create as my Old Mutual Beneficiary</a>
GROSS FUND	<a href="#">Create as my Old Mutual Beneficiary</a>
PROPERTY FUND	<a href="#">Create as my Old Mutual Beneficiary</a>
BALANCED FUND	<a href="#">Create as my Old Mutual Beneficiary</a>

**List of Old Mutual payees from where you can select the beneficiary you need to pay and create as your beneficiary**



# Corporate Banking



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Thursday October 10 2013 15:12

Welcome other2  
You last logged in at 14:56:36 10 OCT 2013

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- Standing Orders ▶
- Beneficiaries ▶
- Exchange Rates ▶

## Beneficiary Functions

[Back to: Beneficiary Functions > List of Old Mutual Beneficiaries >](#)  
**Create Old Mutual Beneficiary**

Beneficiary Nickname \*   
Old Mutual Account Number \*   
Old Mutual Account Name \*   
Link to Beneficiary **BEN1326907302**

\* Entry is required

OLDMUTUAL

Complete the fields as required. Remember the Nickname is the name that helps you identify your payee with great ease

# Corporate Banking



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Thursday October 10 2013 15:20

Welcome other2  
You last logged in at 15:08:16 10 OCT 2013

- General
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## Beneficiary Functions

Select Beneficiary Function:

Select view/pay beneficiaries to display the list of beneficiaries from where you can select the one you need to pay



Thursday October 10 2013 15:22

Welcome other2

You last logged in at 15:08:16 10 OCT 2013

General

- Home ▶
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- Standing Orders ▶
- Beneficiaries ▶
- Exchange Rates ▶

Beneficiary Functions

Search Beneficiary

Find

Beneficiary ID

Name

Back to: [Beneficiary Functions](#) >

My Beneficiary List

Beneficiary Name	Account No.	Reference for Beneficiary	Beneficiary Type	
City of Harare	****639026	1234567	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
James Jones - CBZ	123456789	Transfer	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
Misheck Other	1003106986		Within CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
Old Mutual Equity Norma	****559243	98765401	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
Utande	****762162	1234587	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>
ZIMRA - PAYEE	00123546987123	OTHER ENTERPRISE	Outside CABS	<a href="#">Make Payment</a> <a href="#">Delete</a>

The list of beneficiaries display as shown, from which you can select the beneficiary, you wish to pay. The beneficiary name column displays just the nickname as you have captured it during beneficiary creation. All beneficiaries display here – whether RTGS, utility, Old Mutual, CABS beneficiary or ZIMRA

### Create Standing Orders – Intra CABS



Thursday October 10 2013 15:25

**Accounts Summary**  
The list of standing orders pertaining to your accounts are presented as shown. On clicking the hyperlink as indicated, you can cancel the standing order

Welcome other2

You last logged in at 15:08:16 10 OCT 2013

General

- Home ▶
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- Loan Accounts ▶
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Standing Orders

Select Function: [Create Standing Order](#) [List of Standing Orders](#)

This is done via these links, and you can as well view a list of standing orders created on your account.



# Corporate Banking



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Thursday October 10 2013 15:28

## Accounts Summary

The list of standing orders pertaining to your accounts are presented as shown. On clicking the hyperlink as indicated, you can cancel the standing order

Welcome other2

You last logged in at 15:08:16 10 OCT 2013

### General

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- Messages ▶
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- Loan Accounts ▶
- Term Deposits ▶
- Standing Orders ▶
- Beneficiaries ▶
- Exchange Rates ▶

## Standing Orders

Select Function: [Create Standing Order](#) [List of Standing Orders](#)

### Select Account on which to create Standing Order

Account No	Account Name	Currency	Available Balance
1003221130	Corp Current Account	USD	311.17

Fixed Amount to other Banks

From the drop down you can opt to set up maximum balance maintenance or a fixed standing order

# Corporate Banking



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Thursday October 10 2013 15:31

## Accounts Summary

The list of standing orders pertaining to your accounts are presented as shown. On clicking the hyperlink as indicated, you can cancel the standing order

Welcome other2

You last logged in at 15:08:16 10 OCT 2013

### General

- Home ▶
- Messages ▶
- Process Bulk Payments ▶
- Loan Accounts ▶
- Term Deposits ▶
- Standing Orders ▶
- Beneficiaries ▶
- Exchange Rates ▶

## Standing Orders

Select Function: [Create Standing Order](#) [List of Standing Orders](#)

[Back to: Create Standing Orders >](#)

### Outgoing Fixed Amount Standing Order

Currency:    
 Amount:    
 Frequency:    
 Payment Start Date:    
 End Date:     
 Select a Beneficiary:    
**\*\*OR Enter Beneficiary Details Below\*\***   
 Beneficiary Name:    
 Beneficiary Account Number:    
 Beneficiary Bank Code:    
 Payment Details:

Complete the fields as necessary

## Pay Salaries

The salary payments are done by uploading a csv format file through ARCIB. The upload screen is as below.





# Corporate Banking



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Thursday October 10 2013 15:48

Welcome other2

You last logged in at 15:19:19 10 OCT 2013

### General

- Home ▶
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- Standing Orders ▶
- Beneficiaries ▶
- Exchange Rates ▶

[Upload a Payments file](#) | [Validate Uploaded file](#) | [Amend Pending Upload file](#) | [View Mandates](#) | [Upload Errors](#) | [View Processed Files](#)

### Upload a Payments File

Payment Description

Upload Type

File Name

This is the file upload screen used to pick file from your computer onto the salary system

The file should be created and saved as csv. The 'browse' link helps you search the file and upload it.

## Authorise Transactions

# Corporate Banking



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Thursday October 10 2013 16:20

### Authorise Bulk Payments

The unauthorised Bulk Payment records are available for display which may be authorised by the Supervisor.

Welcome other4

You last logged in at 10:20:51 09 OCT 2013

### General

- Home ▶
- Messages ▶
- Approve Transactions ▶
- Bulk Payments ▶
- Loan Accounts ▶
- Term Deposits ▶
- Standing Orders ▶
- Exchange Rates ▶

### Home

#### List of Accounts

Account No.	Account Name	Currency	Balance	Available Balance	
1003221130	Corp Current Account	USD	-55.83	-355.83	Make Transfers/Payments

Transaction Ref	Transferred From	Debit Amount	Amount Transferred	Entry Date	Captured By
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There are no RETURNED transaction(s).

You have no unread messages

For transactions authorisation an authoriser logs in and will have the highlighted menu to authorise transfers, standing orders and bulk payments (Salaries)



# Corporate Banking



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Thursday October 10 2013 16:27

Welcome other4

You last logged in at 10:20:51 09 OCT 2013

General

- Home ▶
- Messages ▶
- Approve Transactions ▶
- Bulk Payments ▶
- Loan Accounts ▶
- Term Deposits ▶
- Standing Orders ▶
- Exchange Rates ▶

[Approve Transfers & Payments](#) | [Approve Standing Orders](#) | [Approve Uploaded Payments](#) | [Upcoming Transactions](#)

Transaction Ref	Transferred From	Debit Amount	Amount Transferred	Signed By	Entry Date	Captured By
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There are no records to authorise

For transfers and RTGSs use this link to approve

# Corporate Banking



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Thursday October 10 2013 16:27

Welcome other4

You last logged in at 10:20:51 09 OCT 2013

General

- Home ▶
- Messages ▶
- Approve Transactions ▶
- Bulk Payments ▶
- Loan Accounts ▶
- Term Deposits ▶
- Standing Orders ▶
- Exchange Rates ▶

[Approve Transfers & Payments](#) | [Approve Standing Orders](#) | [Approve Uploaded Payments](#) | [Upcoming Transactions](#)

Transaction Ref	Transferred From	Debit Amount	Amount Transferred	Signed By	Entry Date	Captured By
-----------------	------------------	--------------	--------------------	-----------	------------	-------------

There are no records to authorise

For Standing Orders use this link to approve

# Corporate Banking



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Thursday October 10 2013 16:31

[Authorise Bulk Payments](#)

The unauthorised Bulk Payment records are available for display which may be authorised by the Supervisor.

Welcome other4

You last logged in at 16:13:20 10 OCT 2013

General

- Home ▶
- Messages ▶
- Approve Transactions ▶
- Bulk Payments ▶
- Loan Accounts ▶
- Term Deposits ▶
- Standing Orders ▶
- Exchange Rates ▶

[Authorise Bulk Payments](#) | [View Processed Files](#) | [View Beneficiaries](#)

Bulk Payment Id	Uploaded From	Description	Account No.	Value Uploaded	Payment Date	Total Amount	Status
-----------------	---------------	-------------	-------------	----------------	--------------	--------------	--------

There are no records for display

For Bulk payments (Salaries) use this link to approve

## View Forex Rates

Corporate Banking

Thursday October 10 2013 15:34

[Exchange Rates](#)  
The Buy & Sell rates of the various currencies are available here for your reference.

Welcome other2  
You last logged in at 15:08:16 10 OCT 2013

General

- Home
- Messages
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- Standing Orders
- Beneficiaries
- Exchange Rates

**Exchange Rates**

Currency Code	Currency Name	Buy Rate	Sell Rate
AUD	Australian Dollars.	1.0055	1.0055
BWP	BOTSWANA PULA	0.1141	0.1213
CAD	Canadian Dollar.	1.0332	1.0332
CHF	Swiss Franc.	0.9408	0.9408
CNY	Yuan Renminbi.	6.3750	6.3750
EUR	EURO	1.3161	1.3839
GBP	POUND STERLING	1.5537	1.6337
JPY	Japanese Yen.	77.8648	77.8648
NZD	New Zealand Dollars.	1.3242	1.3242
SGD	Singapore Dollars.	1.2925	1.2925
USD	US Dollar.	0.0000	0.0000
ZAR	SOUTH AFRICAN RAND	0.0977	0.1028
ZMK	KWACHA (ZAMBIA).	0.0002	0.0002
ZWD	ZIMBABWE DOLLARS.	0.0028	0.0028

View forex rates through this menu to check on the exchange rates applicable for that day/time before doing transactions that involve cross currency. This provides you with prevailing rates.

## Send/Receive messages to/from the bank

Corporate Banking

Thursday October 10 2013 16:48

[Inbox](#)  
The list of messages sent by the bank can be viewed here. On clicking the message id, you can read the entire detailed message.

Welcome other2  
You last logged in at 16:05:24 10 OCT 2013

General

- Home
- Messages
- Process Bulk Payments
- Loan Accounts
- Term Deposits
- Standing Orders
- Beneficiaries
- Exchange Rates

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Date	Time	From	Subject
You have no messages available for display			

You can send and receive messages to the bank (your account officer) through these links